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June 2024

# Use This SARS Incentive to Bring Young People into Your Business

"The employment tax incentive is aimed at encouraging employers to hire young and less experienced work seekers." (SARS Employers ETI Guide)

With Youth Day celebrations around the corner, business owners have an opportunity not only to consider unlocking the benefits of having young workers in their teams, but also to make a difference to South Africa's dismal youth employment rate.



#### What are the benefits of hiring young employees?

- More likely to be technologically savvy, younger employees have a positive impact on the adoption and use of new software and technology in a company.
- They also give companies that target the millennial market an advantage, as they can reach and communicate with their peers.
- Wages for young employees are lower, making them the cost-effective choice for entry-level positions, freeing up experienced workers for strategic level work.
- Younger people are better equipped to respond to sudden change and unexpected circumstances.
- Companies have an opportunity to develop a workforce specifically trained to meet their business needs and culture.
- Young workers bring paradigm shifting ideas, fresh perspectives and different ways of thinking and working to their organisations.

- Youthful energy, enthusiasm and creativity are great for team building, productivity and workplace morale.
- Used to formal learning, young people tend to absorb training more readily.
- Most young workers are eager to learn, build their experience and apply their skills.

#### Source: Unicef

One option businesses should consider to enable them to take on more young workers into their companies is to use the ETI incentive from SARS.

#### What is ETI?

The Employment Tax Incentive (ETI) is a tax concession encouraging employers to hire more young people aged between 18 and 29 years. It reduces the employer's cost of hiring young people through a cost-sharing mechanism with government while leaving the earnings received by the employee unaffected.

This incentive offers a wide benefit. Employers are financially incentivised to hire more young people, and young people gain valuable work skills and experience, benefiting the wider economy.

It complements existing government programmes with similar objectives e.g. learnership agreements, and it will be available until 28 February 2029.

# Who qualifies for ETI?

- Employers who:
  - o are registered for Employees' Tax (PAYE)
  - are tax compliant
  - o meet these qualifying criteria on an ongoing basis.

It is however important to note that certain employers (e.g. those in the national, provincial or local sphere of government and certain public entities) are specifically excluded from utilising the ETI.

- · Employees who:
  - have a valid South African ID or permit
  - o are aged between 18 and 29 years old
  - o earn between minimum wage or R2000 and R6500 for a 160-hour month
  - who are not domestic workers or "connected persons" to their employers
  - meet these qualifying criteria on an ongoing basis.

Employers operating within a Special Economic Zone will, provided they meet certain criteria, not be subject to the age limitation highlighted in the second bullet.

#### How does ETI work?

ETI can be claimed for a 24-month period for all employees who qualify. The monthly value for the ETI reduces the amount of Pay-As-You-Earn (PAYE) due by the company and is claimed by correctly completing the ETI field on the employer's monthly EMP201.

The value of the incentive amount is not static but depends on the value of the monthly remuneration paid to the qualifying employee and must be calculated each month for each qualifying employee using the table below.

Monthly Remuneration	First 12 Months	Second 12 Months  37,5% of Monthly Remuneration	
R0 to R1999,99	75% of Monthly Remuneration		
R2000 to R4499,99	R1 500	R750	
R4500 to R6499,99	R1500 – (75% x (monthly remuneration – R4500))	R750 – (37.5% x (monthly remuneration – R4 500))	

Source: SARS

Examples of ETI savings

Salary	Monthly savings (1 <sup>st</sup> 12 months)	Annual saving – 1 <sup>st</sup> year	Monthly savings - 2 <sup>nd</sup> 12 months	Annual saving – 2 <sup>nd</sup> year	Total savings – 24 months
R2,500	R1,500	R18,000	R750	R9,000	R27,000
R3,500	R1,500	R18,000	R750	R9,000	R27,000
R4,600	R1,425	R17,100	R712	R8,544	R25,644

The amount of the rebate reduces in the second 12-month period. In addition, as the monthly remuneration increases, the amount of the rebate reduces: at the upper limit with a monthly remuneration of R6400, the monthly rebate is just R75 per month.

The ETI can only be claimed in the months in which the employee was a qualifying employee (i.e. the employee may, due to the remuneration paid to them, be a qualifying employee in the first three months but not in the fourth and fifth months. If the employee is a qualifying employee in the sixth month, the sixth month is month number four as far as the 12-month period is concerned). Further to the above, should the number of hours worked by the employee in the relevant month be less than 160 hours, the ETI claimed is to be apportioned accordingly.

However, there is no limit to the number of qualifying employees for which a company can claim ETI, and especially in labour-intensive environments, these rebates will add up on a monthly basis, and certainly stack up over two years.

Claiming the incentive may however not result in the employer's EMP201 monthly declaration reflecting a negative amount. Should this be the case, the employer should reflect a net PAYE amount of R Nil.

#### ETI pitfalls

- If an employer claims ETI for any employee who does not qualify, penalties equal to 100% of the ETI claimed will apply.
- · Penalties imposed will result in under-payment of PAYE, which will attract interest and penalties.
- Companies cannot displace existing employees to employ a worker who qualifies for the ETI a penalty of R30 000 will be levied for each employee so displaced.
- · Meticulous recordkeeping is required by the ETI Act.
- Companies may face time-consuming and costly verifications and audits of their ETI claims.

# How to take advantage of this incentive

When correctly calculated and administered, ETI is a significant opportunity for businesses, especially smaller companies, and those with large labour forces, to scale their activities at potentially lower costs.

Sadly, many small companies are not taking advantage of this incentive, and according to research done by Sage, the top reasons include concerns surrounding increased admin and a fear of claiming ETI incorrectly.

We are ready and able to assist you to determine whether ETI is suitable for your business and to correctly calculate and administer this tax benefit for you, ensuring your business can enjoy all the benefits of young workers as well as a potentially substantial tax reduction over the next two years.

# How to Implement Effective Leadership Development in your Business

# "Leadership and learning are indispensable to each other." (John F. Kennedy)

The world of work is changing, rapidly. With more teams made up of diverse people from a wide variety of locations, leadership these days has become less about personal relationships and more about managing across distance and effective organisation. Leaders in this world need skills they had never considered previously, and companies need to train them.



Despite companies spending hundreds of billions of rands in leadership training globally, 63% of millennials feel their leadership were letting them down and only 27% of leaders believe they are equipped to lead hybrid teams.

Here's what you should be thinking about when implementing leadership development in your organisation.

#### 1. Analysis and Assessment

In order to build leadership capacity for the future, the first thing you should do is look at your organisation's unique values, challenges, and priorities. Are you looking to increase profits, cut costs, improve employee retention or mitigate risks? Remember, your analysis needs to focus not only on what's happening now, but on the coming changes in your industry and your goals for where you want to be in the future.

Doing this will then allow you to take a closer look at the skills of your leaders as they currently stand and determine which leadership skills are most lacking.

#### 2. Research

The next step is choosing which leadership training organisations to partner with. There is currently no shortage of leadership development resources, speakers and organisations that offer training. The resources you work with should be vetted, relevant, and applicable to learning goals you established in the analysis phase.

In order to ensure you are getting the best possible course you should evaluate the course material and format and research the course instructors. Who is offering this course? Do they have the requisite experience?

When it comes to making a difference, instructors with a strong educational foundation and relevant qualifications will always trump the charismatic author with multiple tattoos and a matric. As your accountants, we are able to help you build a training budget, which can help prioritise training and ensure you get the most impact from your spend.

#### 3. Involve your seniors

You and your senior leaders understand leadership in the context of the company better than most and as such should play a mentorship role in the development of future leaders. Training engagement has been shown to increase dramatically for attendees when it is their leader who is among the teachers, so don't be afraid to engage your team as an active part of the process.

This will also help you too. By taking part you will also be aware of the course content and can more easily spot teachable moments during the day-to-day running of the company, reinforce the lessons in their mentorship sessions and better spot those who are implementing the lessons in their own personal development.

# 4. Inform your employees

Building future leaders is about spotting talent, then using the training to position that talent for future company development. It is no good simply offering training without also informing those who are to attend of the reasons for why the training is happening.

Attendees need to understand the future company goals and recognise the skills they will need to perfect if they want to be part of the future leadership of the company. This way you'll give them the motivation to engage with it as thoroughly as possible. Nothing inspires people quite like seeing the personal benefits.

# 5. Implement the training

Training should be simple. Whether you choose to do it all in one go, or over time fitted into a general working life, the courses need to be manageable in terms of time and effort. This means you are going to need to consider each individual attendee as well as your company's operational needs. The easier you make it for everyone to be involved, at the lowest loss to the company, the more the return on investment will be.

#### 6. Feedback, evaluation and impact

Training has no benefit if the lessons of that training are not implemented. It's important to schedule feedback sessions with attendees to repeatedly follow up on the lessons in the training. Depending on your goals you may even be able to build the training impact into the attendees' KPIs.

Some training sessions and companies will even incorporate evaluation and feedback into their sessions so you as a leader can analyse who is performing well in the course and who needs added focus. All of this will help you to adjust future training content and goals and ultimately ensure you get the most long-term impact and leadership growth.

#### **Quick Tips for Preventing Time Fraud**

"Fraud and deceit are anxious for your money. Be informed and prudent" (John Andreas Widtsoe, scientist, author and religious leader)

While accountants have become adept at spotting and preventing financial fraud simply by analysing a company's books, there is another kind of fraud that needs alert leadership, record keeping and careful analysis to completely snuff out. Time fraud sounds like a concept from a sci-fi movie, but in reality, it's actually quite a simple



concept. Like with those who commit regular fraud, a time fraudster is purposefully stealing from the company, but what they are stealing is a much less tangible asset – time.

Time fraud is any kind of employee behaviour that knowingly steals time from a company. It could be as minor as taking an extra smoke break, or purposefully arriving late, but can also involve using extended company time for side projects, and even illegally clocking in for shifts that weren't worked.

The 10-10-80 rule of business fraud says that 10% of employees will never cheat a company, 80% will cheat a company under the right circumstances and 10% are always actively looking for ways to cheat the company. This means that if it is unchecked time fraud can become a companywide problem that chokes profitability, irritates customers and destroys team morale. Here are our tips for making sure it doesn't destroy your company.

#### Spotting time fraud

#### 1. Recognising the red flags

Detecting time fraud is about watching patterns. An employee who comes in late occasionally is not a fraudster, one who comes in late every day just might be. Catching a time fraudster therefore requires you to pay close attention to the employee's behaviour. Sometimes honest employees can be guilty of one or more of these things, dependent on their skill level or job requirements, but if they are adding up, you are likely looking at a thief.

Is the employee regularly claiming they worked long hours, but getting very little done? Do they frequently miss deadlines? Are there inconsistencies in their time tracking or billable hours records? What are the employee's colleagues saying about their efforts?

# 2. The fraud triangle

Fraud criminologist Donald R. Cressey has developed what he calls the Fraud triangle, a tool businesses can use to determine which employees are most likely to commit any kind of fraud, including time theft.

As the name suggests, the fraud triangle asks managers to pay particular attention to employees who exhibit any of these three components:

- Motivation: People with motivation to commit time fraud are more likely to do it.
   Motivation covers a wide range of incentives from the receptionist with a new boyfriend
   she loves chatting to on the phone, to the ambitious go-getter who is trying to start their
   own side-hustle.
- Opportunity: Opportunity is much more common now when so many people work from home. Employees who would be able to indulge in time fraud without comment are much more likely to infringe.
- Rationalisation: Again, employees who are able to rationalise their time theft are much more likely to do it. For example, if they believe the 30minutes they leave early each day isn't missed by the company.

# How to prevent time fraud

#### 1. Communicate concerns

Because of the 10-10-80 rule and the fraud triangle, preventing 80% of time fraud generally revolves around simply removing people's opportunity to commit time fraud and their ability to rationalise it. Write up clear policies and procedures on time fraud and ensure that these are shared regularly with the team to show it does matter to you and that you are on top of it.

Your communications should also show the downsides to time fraud such as overtime for teams

to meet deadlines, bad relationships with clients and declining profitability which could lead to layoffs. Stripped of their ability to rationalise their theft, 80% of people will stop engaging in any time fraud and others will be incentivised to report colleagues who do still engage.

#### 2. Monitor your employees

Monitoring employees sounds very 1984, but it does not have to be onerous and does not require micromanagement. It can be as simple as installing cameras at the entrance of the building or asking your managers to make a simple note each time an employee is absent, late or misses a deadline.

It is important to keep a record of these things so that if it is ever necessary to meet up with an errant employee there is some kind of record of their wrongdoing to show them they are being watched.

#### 3. Audits and analysis

When an employee becomes suspicious you may have to take things to the next level and begin auditing their time. Check what time they logged in, when they had their meetings and whether they were using their company laptops for something other than their work, by looking at their internet search history. Provided your employees bill by the hour, your accountant will be able to create resources that compare the fraudster with their colleagues to accurately gauge how much time is going missing.

Those who fail audits should be invited to time management training and be advised that if their behaviour does not correct itself, there may be consequences.

At the end of the day, those who are determined to scam the system will find ways to do it. For these employees nothing short of hearings with the threat of eventual dismissal will likely work to prevent their behaviour. If, however, you simply implement the rules above, the 10-10-80 rule suggests that 80% of all time fraud should vanish, leading to a much more productive, happy and profitable company.

# Employers: Your COIDA Return of Earnings Deadline is 30 June 2024

"The Compensation Fund is mandated to provide social security to the injured-on-duty employees and those who contracted diseases at the workplace." (Compensation Fund Annual Report 2021/2022)

By law, all employers are compelled to register for COIDA (Compensation for Occupational Injuries and Diseases Act No. 130 of 1993) within 7 days of employing their first employee.



COIDA provides for compensation for disablement caused by occupational injuries or diseases sustained or contracted by employees during the course of their employment, or for death resulting from such injuries or diseases, in which case the dependents can claim compensation.

Without this 'insurance', employers are held liable for the costs of an injured employee's medical treatment and are also open to civil claims in respect of medical costs and compensation for loss of earnings, permanent disablement, death and even pension payments.

In addition, failure to comply with the provisions of COIDA constitutes a criminal offense. On the other hand, employers that meet the requirements and have paid the assessment fees can request a Letter of Good Standing (LOGS), a document often required when tendering for substantial projects or new business.

To access this 'insurance' for their employees, employers are required to register and contribute a fee to the Compensation Fund (CF) each year. In doing so, employers must also submit a Return of Earnings (ROE) every year.

The ROE is a declaration of employees' earnings for the past year, made by the employer to the Compensation Fund, and the ROE for the 2023 assessment period is now due at the end of June for all employers.

#### What must be done

 Register with the Compensation Fund, if not yet registered. The 12-digit CF registration number starting with 99 is required for submissions and payments.

- Prepare the required information to be submitted for the 2023 assessment period, which extended from 1 March 2023 to 29 February 2024.
  - Earnings to be included in the declaration are regular overtime, regular bonusses (e.g. annual bonusses), cash value of fringe benefits and earnings or drawings paid to working company directors or members of close corporations.
  - For each month, actual earnings for the period, and head count including directors and members.
  - o Projected earnings and head count for the year ahead.
- Submit the Return of Earnings (ROE), also known as the 2A Form (W.As.8), as well as the list of required supporting documents, within the deadline.
- Make sure the correct nature of business or assessment tariff subclass is used.
  - There are more than a hundred subclasses, each with its own assessment tariff based on the risks associated with the type of work.
  - The annual assessment fee is calculated with the relevant assessment tariff and on workers' earnings. (Formula Assessment Fee = total workers' pay ÷ 100 x assessment tariff)
  - In addition, if an employer's accident costs are higher than others in the same subclass, the assessment tariff may be increased. If costs are lower, the rate may be reduced.
- Ensure a Notice of Assessment/Invoice (W.As.6) is received, showing the amount owing to the Compensation Commissioner based on the salary information contained in the ROE and the correct assessment tariff.
- · Pay the COIDA invoice by the due date.
- · Report any accidents or incidents at work timeously.
- · Practice meticulous record-keeping.
- Inform the Compensation Fund of any changes to the business, including when a business ceases to exist, within the timeframe allowed.

# What are the deadlines?

- 30 June 2024: Return of Earnings (ROE) submission.
- 30 days from the invoice date: payment of the COIDA invoice.
- Within 7 days: Report any changes to the business to the Compensation Fund.

### What are the consequences of non-compliance?

- A penalty of 10% will be charged on returns submitted late.
- Interest will be charged on accounts after 30 days from the invoice date.
- Employers facing payment challenges can request an instalment plan.
- If no return is submitted, the employer may be assessed on the basis of estimated earnings; and may receive a fine of up to 10% of the amount so assessed.
- Inaccurate information and discrepancies can trigger an assessment revision or even an audit, both of which are time-consuming and costly to resolve.
- The Compensation Fund has warned employers to expect an increase in employer engagements, site visits and audits.

### How to maintain compliance

Understanding and adhering to the COIDA regulations is a fundamental employer responsibility we are able to assist you with, professionally and within the deadlines, ensuring your employees enjoy the cover provided by COIDA, while protecting your business from the risks of non-compliance.

# **Your Tax Deadlines for June 2024**

- 07 June Monthly Pay-As-You-Earn (PAYE) submissions and payments
- 25 June Value-Added Tax (VAT) manual submissions and payments
- 27 June Excise Duty payments
- 28 June Corporate Income Tax (CIT) Provisional Tax payments
- 28 June End of the 1st fiscal quarter
- 28 June Value-Added Tax (VAT) electronic submissions and payments.





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